

Community of Villach - Carinthia
Improving fleet safety



Villach city utility fleet implements TouchStar technology to track vehicle routes and improve dispatching.



Villach - Carinthia

Austria

<http://www.villach.at>

Challenges

- Track routes travelled
- Create historical log of fleet data
- Improve fleet management and dispatch

Solution

- **iTRACK**
- **TS FleetWatch**

Benefits

- Protected from possible litigation
- Improved dispatch capabilities
- Real-time access to field data

Historic Austrian city implements telematics to improve route tracking

The seventh largest city in Austria, Villach has a population of approximately 60,000 people and represents an important trade route for the region as it sits near the borders of both Italy and Slovenia.

Challenge

During winter months when roads are slick from snowfall and icy conditions, the city's truck fleet is tasked with clearing roads for safe travel. If accidents occur due to unsafe roads, the city is at risk of a lawsuit if they cannot prove that the road had been properly cleared.

As accidents are fairly common with such road conditions, even when roads have been cleared, the city needed a way to show that the work had been completed properly and in a timely manner.

Solution Implemented

Villach chose to employ a solution including iTRACK and TS FleetWatch to track and manage their entire fleet. The iTRACK GPS fleet tracking solution provides them with data on the current location and status of all vehicles, while the cloud-based fleet management application, TS FleetWatch, displays routes travelled by each vehicle in near real-time.

Additionally, TS FleetWatch creates a searchable, historical log of all routes travelled with details including speed, distance travelled, and stops made.

Goals

- Enable vehicle and route tracking
- Optimize existing routes
- Historical log of routes travelled



Results

With the solution in place, the city now has a means to track its fleet activity at the vehicle level. This gives management the ability to see exact routes taken both historically and in near real-time – protecting the city from possible litigation. On average, the city can protect itself from two lawsuits every winter season by presenting data that roads were properly cleared.

Outside of winter months, the city has experienced drastic improvements in dispatch capabilities and overall fleet efficiency. The ability to dispatch the closest vehicle to a specific job has reduced fuel usage and miles driven significantly, ultimately decreasing fuel costs.

For more information:
touchstargroup.com



TouchStar is a multinational logistics and workforce automation company whose mobility software and systems transform business productivity in the Oil & Gas, Field Service, Transportation, and Consumer Goods industries. Our solutions comprehensively manage the challenges associated with workforce planning, optimization, and compliance through to fleet and field administration management.

Tulsa - United States

5147 South Garnett Road Suite D
 Tulsa Oklahoma 74146-5900
 phone: +1 918 307 7100

Montreal - Canada

163 Barr Street
 Ville Saint-Laurent
 Quebec H4T 1W6
 phone: +1 514 739 9595

Sydney - Australia

100 Asquith Street
 Silverwater NSW 2128
 phone: +61 (0)2 9739 9000

Auckland - New Zealand

1st Floor Lincoln Manor
 239-295 Lincoln Road
 Henderson Auckland
 phone: +64 (0)9 838 0163

Vienna - Austria

Landstraße Hauptstraße
 146-148/8/B1
 1030 Vienna
 phone: +43 (0)1 2944711-0

Regensburg - Germany

Im Gewerbepark D 85
 93059 Regensburg
 phone: +49 941 595 78 0